

# सम्पन्न

सम्पन्न जीवन, निश्चिन्त जीवन

Comprehensive Pension Management System

**Minimum Government, Maximum Governance**



75  
Azaadi Ka  
Amrit Mahotsav



भारत दूरसंचार  
DOT  
INDIA TELECOM



1800-113-5800



Dedicated to nation by the Hon'ble Prime Minister Shri Narendra Modi on 29th December, 2018, System for Accounting and Management of Pension (SAMPANN) is an online pension payment system currently managed by O/o CGCA, Department of Telecommunications.



SAMPANN has facilitated 'Digital India' and 'Minimum Government, Maximum Governance' objective of Government of India to more than 4 lakh pensioners of Telecom Department



Old Telecom Pensioners (who retired before 1st Jan, 2019) have also been migrated to SAMPANN from Banks and Post offices.



# Vision:

**Sanchar Pension, Seedha Vitaran:** SAMPANN is a seamless end to end pension processing system which brings the processing, sanctioning, authorization and payment units under a common platform and directly disburse pension to the bank account of pensioners on time, easing lives of Pensioners using Technology.

## Pensioner's life made easy

**SAMPANN- Single Window Setup**



# Benefits to Pensioners:

- Login facility to the pensioner Dashboard for all SAMPANN Pensioners.
- Online Grievance Lodging and tracking of resolution
- Real time Pension Status Tracking
- Any time access to documents like ePPO, Revision Authority etc.
- End to End Single window system for processing, sanctioning, authorization and payment of pension
- Download Pension Slip anytime, anywhere
- Online submission of Investments and Savings Declarations
- Update Mobile Number, Address and Email-ID anytime, anywhere
- Download Form 16
- Download Pensioner's ID
- Automated updation of Digital Life Certificate using Jeevan Pramaan facility and Face authentication App
- SAMPANN Mobile App for anytime anywhere access
- SMS alert on monthly pension payment, Life Certification information etc.
- Dedicated Toll free Helplines operated by CGCA and CCA Offices
- Quick processing of arrears and revision



# Pensioner's Dashboard :



Facility to track Status of pension case



EPPO, Commutation and Gratuity sanction



Life certificate expiry date



Online Submission of Investment declarations



View/Download revision order issued



Details of monthly pension paid



Raise grievance and monitor status of grievance



Download Pension slip and ledger

# Benefits of SAMPANN:

---



Separate login for Administrator  
Office and Pensioners



Removal of Intermediaries (Banks, Post Offices),  
no delay in payments



Easy monitoring and reconciliation  
with real time reports



Accountable, transparent and faster  
pension settlement system



Access to Pensioners for Improved  
Service Delivery



Recurring Savings



For Generating Jeevan Pramaan, click on following QR code



<https://jeevanpramaan.gov.in/>



<https://dotpension-dot.gov.in>

## Jeevan Pramaan / Digital Life Certificate through “FACE AUTHENTICATION”

**Step – I** Download "Aadhaar Face RD (Early Access) Application" by UIDAI (Unique Identification Authority of India) with latest Version (presently 0.7.43) on Android Phone/Smart Phone

**Step – II** Install the Aadhaar Face RD App on the device. It will appear in the Settings under App Manager or App Info.

**Step – III** Download another application called "Jeevan Pramaan" from the Google Play Store with Version 3.6.3.

**Step – IV** Open the "Jeevan Pramaan" application. Provide Personal details and submit.

**Step – V** Submit the OTP (One Time Password) sent to respective mobile number and email address

**Step – VI** Provide Name as per Aadhaar in the Pop up Screen. Click on the checkbox and then click on Scan. The app will request permission for Face Scan, and the pensioner/family pensioner should press "Yes" to continue the process.

**Step – VII** Afterward, Click on the "I am aware of this" checkbox to continue and press proceed. The app will capture the face.

**Step – VIII** After operator authentication, a screen will open for pensioner authentication.

**Step – IX** Provide personal details & Submit. Enter OTP and click Submit

**Step – X** After submission of OTP, provide desired information and submit

**A permission to Confirm will appear on the screen.**

**Step – XI** A screen will appear for providing consent and permission for scan. Click on scan. The process for scanning face will begin.

**Step – XII** DLC submission appears on the mobile screen along with the Pramaan ID and PPO no.



**For Reference:** <https://www.youtube.com/watch?v=f2n-E0nPoF4>

**URL:** <https://ipension.nic.in/dlcportal/>